

TERMS & CONDITIONS

Please read our Terms & Conditions carefully before booking tables and functions, these conditions ensure we provide a high quality of service that suits your specific needs while safeguarding optimal business for us.

RESTAURANT TABLE BOOKING:

For group bookings in the restaurant of 10 or more people, that only require standard seating and a la carte breakfast/lunch/dinner menu.

Please note* If you require anything extra please contact the functions manager as other conditions apply.

A \$5 credit card booking guarantee is required per person to reserve your table for your booking. When you enter your card details, this is a pre-authorisation where funds will be verified, but NOT charged as a deposit.

The card you enter while booking will only be charged if you do not show or if you cancel after 24 hours of booking time. Please note the cancellation fee is per person.

All session at The Swan River Hotel are booked in for a maximum two hour after this time you may need to vacate the table to allow for guests booked at the next sitting time. If there are no bookings on your particular table you are welcome to stay, please check with our team on the day.

We will only hold a table for 15 minutes, entire table must arrive in time or seats will be given up to allow for walk-ins.

As a courtesy you agree to contact the restaurant if you have any changes, updates or need to cancel your booking.

Please note our menu may by subject to seasonal changes, however we will do our best to accommodate your requirements.

